# VoIP Security

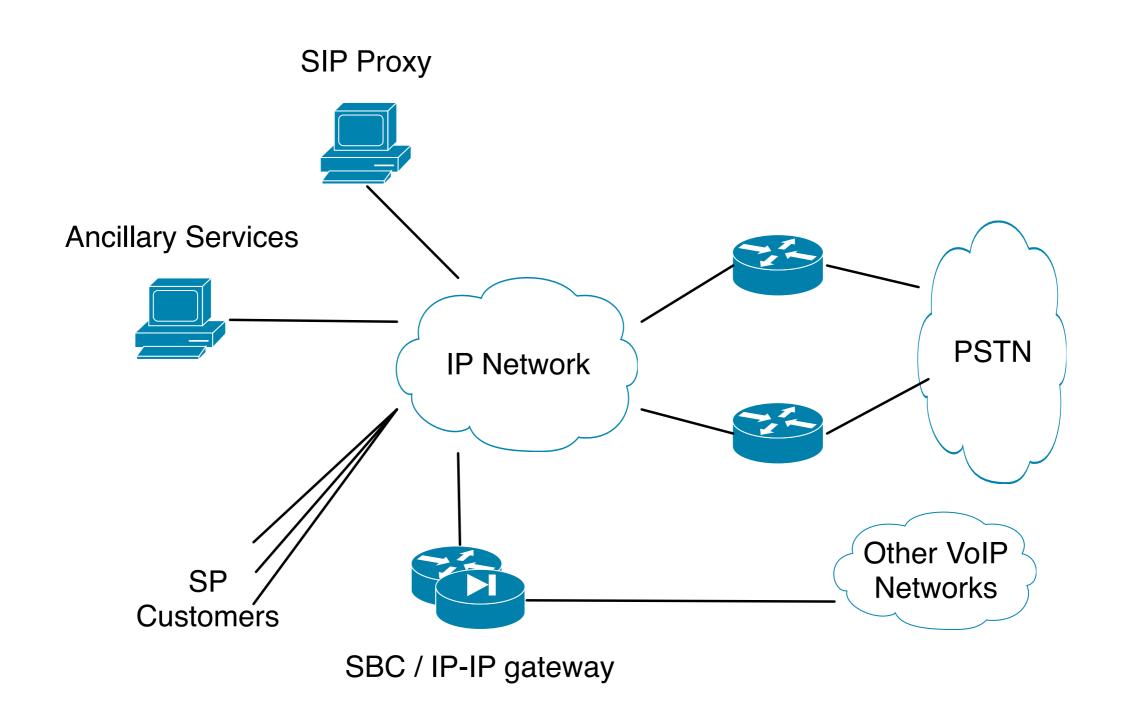
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## VoIP Security

- A specialised security field
- We'll look at just one particular issue
- It has cost many operators and users a lot of money
  - Including me :(
- We're going to look at war-dialing and rogue VoIP calls out gateways
  - Calls we don't expect or know about that are accepted
- And how to secure things

# Example SP VoIP Network



#### Network roles

- Gateways provide access from VoIP domain to other networks, either PSTN or VoIP
  - TDM interfaces to get to PSTN
  - Session Border Controller (SBC) / IP-IP Gateway to get to other IP networks
- Central SIP Proxy provides call control for entire network
- Ancillary Services Server voicemail, etc.

#### VoIP Attacks

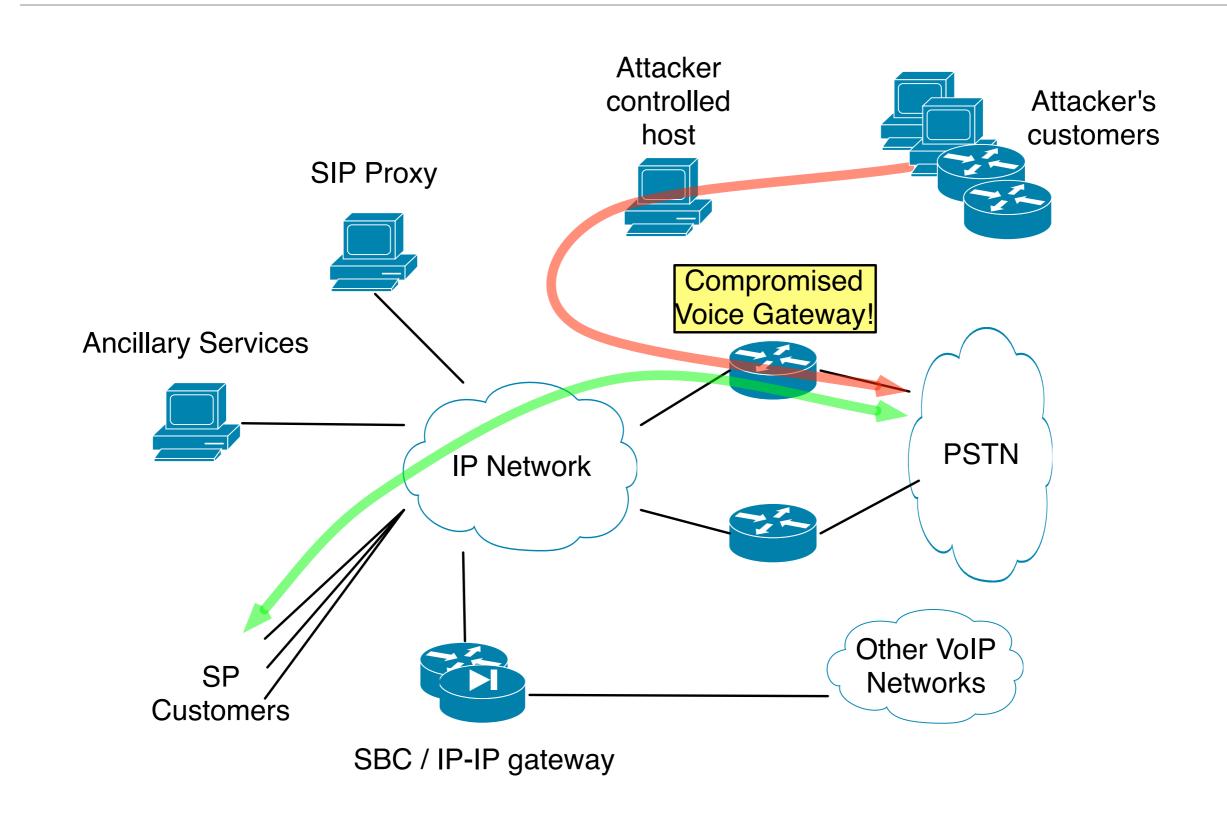
- Motivation --> \$\$\$ for hax0r
- If you are running a VoIP network on the public internet, attackers will probe it
- If you have high-value routes available via your network, attackers will eventually find them. And use them.
  - Cuba, Pacific Islands, Mobile phones in many countries, 1-900, Iridium
  - Easily \$1 \$2 per minute (pick your currency)
- These routes are likely to be via one of your upstreams. And cost you a lot.

#### Attack Business Model

- 1. Attacker uses you directly as an outbound gateway for their business
  - Somewhat risky, as presumably the attacker has a (legitimate?) business to protect

- 2. Attacker sells (your) minutes to another provider
  - Other provider unaware of how their minutes are terminated
  - Attacker sets up a media proxy (Asterisk or similar) on a compromised host, and routes calls via it

## Successful Attack in Use



### How Does the Attacker Do It?

- Port scan for open SIP (5060) and H.323 (1760) ports
  - Both UDP and TCP 5060 for SIP!
- Once an open port is found, SIP INVITES are sent until a call completes
  - May need to war-dial many incantations of dial-string:

15105551212

0015105551212

001005105551212

915105551212

- All this can be easily scripted with Asterisk, including notification of success
- No compromising of usernames or passwords required

# So What Was Configured Wrong?

- Default configuration on a Cisco router with voice enabled IOS has SIP and H323 enabled!
  - Cisco routers route voice in a similar manner to IP. If the destination pattern matches are there, it will sit and route calls
- Asterisk boxes often have their contexts mis-configured
  - Contexts provide the mechanism to determine which SIP/H.323 peers have access to what extension matches (i.e. trunks)
  - Misconfigured contexts and SIP configuration can result in unauthenticated devices having access to your outbound trunks
- Two stage dialing is inherent to both and creates security holes too.

# Cisco IOS Voice Gateways

- Cisco routers use dial-peers to direct voice traffic.
  - You only need one pots dial-peer configured pointing to a TDM interface and you are at risk
- Even when configured properly, unauthenticated SIP and H.323 calls will be accepted
- Even if you don't have any TDM interfaces, you may still be at risk!
  - IP-IP SBC functionality you may be allowing attackers to send calls to a secure gateway elsewhere via your IP-IP gateway

## Default Cisco IOS voice config

```
c2800#show run | inc voice
voice-card 0
c2800#show run | inc sip
c2800#show run | inc 323
```

# Asterisk Configuration

```
sip.conf
allowguest=yes ; allows anonymous inbound calls
                ; calls land in default context
                ; needed for inbound ENUM calls
extensions.conf
[default]
exten => 1X.,1,Dial(SIP/${EXTEN:1}@sip-gateway)
exten => 2X.,1,Dial(ZAP/g1/${EXTEN:1})
exten => 3001,1,Dial(SIP/${EXTEN}@custA-phone)
exten => 4001,1,Dial(SIP/${EXTEN}@custB-phone)
Don't ever use the default context for your trunks!
```

# So, How to Fix Things?

- Filter / ACL / Firewall off traffic to trusted sources only
  - This may not be possible for customer facing SIP proxies/registrar servers
- Use a SBC on your network edge, particularly facing other providers where possible
  - If not, Filter / ACL / Firewall off traffic to trusted sources only
- Shutdown services that are not required
- Never allow inbound contexts in Asterisk to have access to outbound routes
- Monitor your logs!

# So, How to Fix Things?... ctd

- Talk to your PSTN provider about their fraud prevention methods
  - Some carriers will toll bar you within an hour of detecting fraudulent looking activity
  - Other carriers don't and will happily bill you for those calls
- Turn on toll barring at the PSTN provider if a gateway is only to be used for incoming calls
- Consider matching outbound trunk patterns with a 4-digit code in front
  - Security through obscurity. Harder for an attacker to discover appropriate dial-codes for outbound calls - provides additional time to detect.
- Use SIP TLS and SRTP if possible

## Filtering

- Allow gateway access to:
- UDP/5060 from your SIP proxy only
  - Or from your customer subnets if they talk to the gateway directly, however you should really use a SIP proxy
- UDP+TCP/1720 from your gatekeeper and trusted endpoints only for H.323
- UDP/RTP-ports from your SIP proxy if terminating media, or customer endpoints if media is peer to peer
- Standard filtering practice filter as specifically as possible on all devices

## Shutting Down SIP/H.323 on Cisco Routers

- If you don't need voice features on a router, use a non-voice IOS
- Disabling the SIP listener

```
router(config)#sip-ua
router(config-sip-ua)#no transport tcp
router(config-sip-ua)#no transport udp
```

• On many IOS images H.323 can't be disabled, you need to filter traffic

```
router(config)#access-list 100 deny tcp any any eq 1720
router(config)#access-list 100 deny udp any any eq 1720
router(config)#interface X
router(config-if)#ip access-group 100 in
```

# Asterisk Configuration

```
sip.conf
allowguest=yes ; allows anonymous inbound calls
extensions.conf
[default]
exten => 30XX,1,Goto(phones,${EXTEN},1)
exten => 40XX,1,Goto(phones,${EXTEN},1)
[phones]
exten => 3001,1,Dial(SIP/${EXTEN}@custA-phone)
exten => 4001,1,Dial(SIP/${EXTEN}@custB-phone)
exten => 001NXXNXXXXXXX,1,Goto(trunks,${EXTEN:1},1)
[trunks]
exten => 1NXXNXXXXXX,1,Dial(Zap/g1/${EXTEN})
```

### Attack CDRs

#### Initial Probing:

```
72.46.136.4-0813cbb8", "Zap/2-1", "Dial", "Zap/g1/h", "2008-08-17
12:30:12",,"2008-08-17 12:30:22",10,0,"CHANUNAVAIL","DOCUMENTATION"
"", "asterisk", "00590690868843", "default", """asterisk"" <asterisk>", "SIP/
72.46.136.4-0813cbb8", "Zap/2-1", "Dial", "Zap/g1/h", "2008-08-17
12:34:27",,"2008-08-17 12:34:41",14,0,"NO ANSWER","DOCUMENTATION"
"", "asterisk", "0021277154725", "default", """asterisk"" <asterisk>", "SIP/
72.46.136.4-0813cbb8", "Zap/2-1", "Hangup", "", "2008-08-17 12:41:10", , "2008-08-17
12:41:23",13,0,"NO ANSWER", "DOCUMENTATION"
"", "asterisk", "00359881540770", "default", """asterisk"" <asterisk>", "SIP/
72.46.136.4-0813cbb8", "Zap/2-1", "Hangup", "", "2008-08-17 12:44:25", "2008-08-17
12:44:27",2,0,"NO ANSWER", "DOCUMENTATION"
"", "asterisk", "00956", "default", """asterisk" <asterisk>", "SIP/
72.46.136.4-0813cbb8", "Zap/-1", "Hangup", "", "2008-08-17 12:54:04", "2008-08-17
12:54:05",1,0,"NO
ANSWER", "DOCUMENTATION", "", "asterisk", "0041764288077", "default", """asterisk""
<asterisk>","SIP/72.46.136.4-0813cbb8","Zap/2-1","Dial","Zap/q1/h","2008-08-17
13:02:16",,"2008-08-17 13:02:31",15,0,"NO ANSWER","DOCUMENTATION"
"", "asterisk", "0041762759680", "default", """asterisk"" <asterisk>", "SIP/
72.46.136.4-0813cbb8", "Zap/2-1", "Dial", "Zap/q1/h", "2008-08-17
13:04:51",,"2008-08-17 13:05:05",14,0,"NO ANSWER","DOCUMENTATION"
```

## These Attacks are Very Real...

- VoIP attacks of this nature have increased substantially in the past six months
- Can easily terminate 3000 calls per hour through an ISDN primary rate
  - Average 2min holdtime, sold by attacker at \$1/min...
  - Attacker income \$6000 per hour
  - Attacker cost \$0
- People really need to get on with deploying secure VoIP protocols
- But securing what they have now is a good start